

Quality Policy

The management of 'Tactical Security Options Ltd' has a policy of continual improvement. In line with this policy we recognise the benefits of operating our business in accordance with the requirements of ISO 9001:2015.

It is the Director's aim to ensure that; 'NVS Services' complies with and fully embraces the spirit of the requirements of ISO 9001:2015. This will enable our company to maintain a structured and consistent approach to business, maximise internal efficiency, invest in training and development, and to maintain, through its adoption, the very highest standards of customer care possible.

It is the Director's belief that; adopting the procedures implicit within ISO 9001:2015 will enable us to increase 'NVS Services' operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving the levels of customer satisfaction and employee development.

Our objective is always to; achieve total customer satisfaction with the product we offer by understanding the customers, as well as statutory and regulatory requirements, in an environment of continuous improvement, so customers continue to choose 'New Venture Security' as their preferred supplier and also confidently recommend our company to other potential customers.

This policy statement is understood and followed by all personnel.

Approved by:

Dave Pattinson

Managing Director

Issue Date:

4th March 2022

Last Review Date:

9th August 2024

Next Review Date

9th August 2025

Ref: PV 01

This policy will be reviewed annually or earlier if significant changes occur, to ensure its continuing suitability, adequacy, and effectiveness.