

Improvement Policy V3 2024

'Tactical Security Options Ltd' are committed to a planned, controlled approach to improvement of our: 'Tactical Security Options Ltd' products/services; understanding our customers' requirements and their satisfaction; operational activities; training of our personnel; business (quality) management system

by the use of:
customer feedback;
internal audit of our operational activities by suitably trained personnel;
suitable equipment including where necessary calibrated measuring devices;
analysis of measurement and monitoring data;
review of non-conformance to facilitate corrective and preventative action;
management review.

This Improvement policy is applicable throughout the entire organisation.

Approved by:

Dave Pattinson

Managing Director

Issue Date: 23rd September 2023
Last Review Date: 9th August 2024
Next Review Date: 9th August 2025

Ref: PG 07



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This policy will be reviewed annually or earlier if significant changes occur, to ensure its continuing suitability, adequacy, and effectiveness.