

Improvement

Policy V3 2024

'Tactical Security Options Ltd' are committed to a planned, controlled approach to improvement of our:

'Tactical Security Options Ltd' products/services;

understanding our customers' requirements and their satisfaction; operational activities;

training of our personnel;

business (quality) management system

by the use of:

customer feedback;

internal audit of our operational activities by suitably trained personnel;

suitable equipment including where necessary calibrated measuring devices;

analysis of measurement and monitoring data;

review of non-conformance to facilitate corrective and preventative action;

management review.

This Improvement policy is applicable throughout the entire organisation.

Approved by:

Dave Pattinson

Managing Director

Issue Date:

23rd September 2023

Last Review Date:

9th August 2024

Next Review Date

9th August 2025

Ref: PG 07



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This policy will be reviewed annually or earlier if significant changes occur, to ensure its continuing suitability, adequacy, and effectiveness.