

# Leadership

## Policy PG 02 V3 2024

‘Tactical Security Options Ltd’ demonstrate leadership and commitment with respect to the business (quality) management system by:

being accountable for the structure and operation of the management system;

ensuring policies and operational procedures/processes are developed and applied throughout the organisation;

ensuring that all policies and operational procedures/processes are complied with;

ensuring that trained and authorised resources are available to achieve the desired results;

and actively promoting improvement at all levels of the organisation;

to ensure that;

customer (and statutory and regulatory) requirements are understood, complied with and consistently met;

risks and opportunities that effect conformity and, opportunity to enhance, product/service are addressed.

This leadership policy is applicable throughout the entire organisation.

Approved by:

Dave Pattinson

Managing Director

Issue Date:

23<sup>rd</sup> September 2023

Last Review Date:

9<sup>th</sup> August 2024

Next Review Date

9<sup>th</sup> August 2025

Ref: PG 02



*This policy will be reviewed annually or earlier if significant changes occur, to ensure its continuing suitability, adequacy, and effectiveness.*